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December 31, 2001

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Commissioner for Patents  
Box Patent Application  
Washington, D.C. 20231

EXPRESS MAIL RECEIPT No. ET838008875US

Re: U.S. Patent Application for "SYSTEM AND METHOD FOR DISTRIBUTED CALL  
PROCESSING USING LOAD SHARING GROUPS"  
Our File: SAMS01-00186

Dear Sir:

Enclosed please find the following documents for filing:

- Express Mail Certificate of Mailing;
- Patent Application (44 pages including cover sheet);
- Informal Drawings (6 sheets);
- Declaration and Power of Attorney (unsigned);
- a postcard receipt.

FOR:	NO. FILED	NO. EXTRA	RATE	FEE
BASIC FEE		-0-	\$740.00	\$740.00
TOTAL CLAIMS	24 - 20=	4	\$ 18.00	\$ 72.00
INDEP. CLAIMS	2 - 3=	-0-	\$ 84.00	\$ -0-
MULTIPLE DEPENDENT CLAIM PRESENTED	-0-	-0-	\$270.00	\$ -0-

TOTAL \$812.00



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Page 2

If any problems arise in the filing of the enclosed documents, please contact William A. Munck at (214) 922-9221.

Very truly yours,

NOVAKOV DAVIS & MUNCK, P.C.



John T. Mockler  
Registration No. 39,775

JTM/kl  
Enclosures

DOCKET NO. SAMS01-00186  
Customer No. 23990

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : David Allan Collins  
For : SYSTEM AND METHOD FOR DISTRIBUTED CALL  
PROCESSING USING LOAD SHARING GROUPS

**BOX PATENT APPLICATION**

Commissioner for Patents  
Washington, D.C. 20231

**CERTIFICATE OF MAILING BY POST OFFICE EXPRESS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

- 1) Patent Application (44 pages);
- 2) Informal Drawings (6 sheets);
- 3) Declaration and Power of Attorney (unsigned);
- 4) Transmittal Letter; and
- 5) Postcard receipt.

relating to the above application, were deposited as "Express Mail", Mailing Label No. ET838008875US with the United States Postal Service, addressed to Box Patent Application, Commissioner for Patents, Washington, D.C. 20231, on December 31, 2001.

Date: 12/31/01

Kathy Lengencker  
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Date: 31 Dec. 2001

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**SYSTEM AND METHOD FOR DISTRIBUTED CALL  
PROCESSING USING LOAD SHARING GROUPS**

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<b>CERTIFICATE OF EXPRESS MAIL</b>	
I hereby certify that this correspondence, including the attachments listed, is being mailed in an envelope addressed to Commissioner of Patents and Trademarks, Washington, DC 20231, using the Express Mail Post Office to Addressee service of the United States Postal Service on the date shown below.	
Kathy Longenecker <i>Kathy Longenecker</i> Signature of Person Mailing	ET838008875US Express Mail Receipt No. 143101 Date

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